



ICONIC Periodontics and Dental Implants

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Financial Policy

Thank you for choosing Dr. Sheldon Lu, Inc. Our primary mission is to deliver the best and most comprehensive dental care available. An important part of the mission is making the cost of the optimal care as easy and manageable for our patients as possible by offering several payment options.

Payment options:

+ Cash, check, Visa, Mastercard or Discover (A \$25 charge will be applied for any returned check.)

+ NO INTEREST NO ANNUAL FEES Payment plans from *CareCredit* (Ask us for more information.)

Please note:

- For patients with dental insurance we are happy to work with your carrier to maximize your benefit and directly bill them for reimbursement for your treatment. As part of our contract with the insurance companies we are legally required by the terms of the contract to collect any **co-pays** or **deductibles** from you at the time of services---please be prepared to pay them in full at the time of check-in. Any changes that occur as a result of insurance plan restriction or lapse are ultimately the patient's responsibility. **If your Insurance denies the service which was completed, you are liable for the service at full amount of the treatment rendered.**
- ICONIC DENTISTRY requires payment **prior** to the completion of your treatment. If you choose to discontinue care before treatment is complete, your refund will be determined upon review of your case. For any procedure, a **deposit** is required to secure your appointment.
- Patients who do not have insurance coverage will be expected to pay at the time of service, and we offer **discounts** when it is paid in full prior to starting the treatment.
- Failure to pay for dental services delivered in good faith will cause a patient's account to be turned over to an outside agency for collection. Should collection proceedings be required to collect an outstanding debt you will be responsible for all additional expenses incurred to collect the debt including the agency fees and any associated court costs, Should this become necessary you will also be discharged from the practice. If you should ever decide to file for bankruptcy proceedings against an outstanding debt owed to ICONIC Dentistry, it is the policy of our practice to withdraw as health care provider giving legally required notice.
- It is our desire to have a mutually respectful relationship with our patients. If a problem arises that may affect timely payment of your account, we encourage you to contact the office promptly for assistance in the management of your account.

Patient Name (Please Print)

Date

Patient, Parent or Guardian Signature)

Date